

BOOKING TERMS & CONDITIONS

What you need to **KNOW**

Global Educational Travel (GET) is a division of Adventures Abroad Worldwide Travel.

RESERVATIONS AND PAYMENT

Bookings must be made directly with Global Educational Travel or through your group organizer; group organizers are encouraged to place your deposits as early as possible to ensure adequate airline seats and hotel space are available. For a group travelling in May, for example, we suggest that you collect and submit all deposits by no later than October. Final balance payment is typically due no later than 60 days prior to departure.

A non-refundable \$500 per person deposit, plus optional cancellation insurance premium, is payable at the time of booking. Form of payment accepted may vary depending on the tour organizer. Once we have received the group's deposit, we will confirm your space and send the organizer confirmation packages for all participants containing any visa/travel permit related documents; insurance information (if purchased); invoice, clothing and equipment recommendations, general information on your destination(s), and online signature forms for parents / guardians to complete and submit to us. Air e-tickets, final hotel list, final trip itinerary, and baggage tags will be sent out approximately 2-3 weeks prior to departure.

CANCELLATIONS AND REFUNDS

Should you need to cancel your trip, the group organizer must notify GET immediately and directly in writing, by e-mail, or by fax. Less than 90 days prior to departure, all monies paid are 100% non-refundable, non-transferable. Insurable risks may be covered under trip cancellation insurance policies, if purchased.

We will not grant partial refunds for any unused trip arrangements—voluntarily missed meals, sightseeing, transport, etc—after the trip has commenced, or any refunds to trip members who do not complete any portion of the itinerary for whatever reason. All air tickets are non-refundable and valid only for the flight(s) indicated. We may cancel departures if forced to do so by circumstances such as war, civil or political unrest or what is commonly referred to as force majeure. In these instances we will refund all passengers in full if cancellation takes place more than 60 days prior to tour start date. If cancellation occurs within the

60 day period, we will offer to postpone your trip to another departure of the same tour code within 12 months of the original tour start date; or, if circumstances do not permit, an alternative will be offered at that time. We strongly recommend that all travellers purchase trip cancellation insurance, either from GET or elsewhere, as this may provide coverage under such circumstances.

TRAVEL ADVISORIES

Your chosen tour may not operate as a result of a government issued travel advisory warning its citizens not to travel to the country to be visited. We reserve the right to operate the trip with an altered itinerary should a warning apply only to a specific geographical area within the affected country. We strongly recommend that you purchase trip insurance that covers you for such an advisory.

TRAVEL INSURANCE

The travel insurance we offer is optional; however, we recommend that you purchase the insurance plan offered in order to obtain the protection that suits the needs of students on our programs. Travel insurance offered is a comprehensive deluxe package that provides cancellation, interruption, medical, emergency medical, baggage and personal effects, flight accident and travel accident insurance. Premiums are non-refundable after date of purchase and must be requested and paid for when application is submitted. Should you decide not to purchase the group travel insurance provided by GET, you will be required to provide proof of out-of-country medical coverage.

DEVIATIONS FROM FLIGHT ITINERARIES

We ask that students fly with the group to their destination; however, if you are planning alternative arrangements, you must call GET to discuss options regarding deviation from group flights. Any deviation request must then be directed to GET in writing via email, fax or mail. Requested changes will be confirmed in writing by GET and until that time they are deemed tentative. The minimum fee charged by airlines to alter group flights is \$200; this amount may increase based on program flight, airline, and dates requested. You will be informed of costs prior to any changes made. An extension of your stay (change of return dates) is considered a deviation. You must fly home from the same city as per original group ticket and cannot be rerouted through another city. Should you choose not to fly with the group on both the outgoing

flights and incoming flights we can assist you with a separate ticket if you wish. We can also assist with flights for parents / guardians to coincide with students' flights.

TOUR PRICES AND FLUCTUATIONS

Prices quoted are based on foreign exchange rates at the time of printing. Increases due to fuel costs, rates of exchange, tariff revisions, airline pricing, etc may result in an adjustment to our published pricing. Though unlikely, we reserve the right to alter the price of any tour and forward an amended invoice. Any price increase will normally be notified 60 days prior to departure.

CHANGES TO ITINERARY

We will take every measure to ensure the accuracy of itineraries and promotional literature. However, circumstances beyond our control may necessitate changes to tour content and changes in tour dates. In the case of content change, you should refer to the tour itinerary included with your final documents package as it may have been updated since you booked your trip. In the case of a shift in dates, we will notify you as early as possible of such changes so that necessary adjustments can be made. Changing conditions in the field may also necessitate itinerary modifications after the trip has departed.

BAGGAGE

One "large" or "main" piece of luggage per person is allowed on our tours. This is in addition to your "carry-on" or day bag (for camera, water, etc). The large/main bag must not exceed 20 kg (45 lb) and be of a standard size; ie reasonable in its dimensions such that you are able to manage it and be able to stow it on coaches, trains and/or aircraft. This baggage must also conform to the limitations set by the airline with which you are travelling (contact the airline if in doubt). Some tours have stricter baggage restrictions as outlined in your pre-trip information package. A fee will be collected by your Tour Leader if an additional piece of luggage is carried, or if your bag exceeds the allowed weight. You must be able to lift and comfortably transport your luggage where porters are not available. Porters may NOT be available at all hotels, airports, ferry terminals, etc, or at some destinations entirely.

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PARTICIPANT INFORMATION AND TRAVEL DOCUMENTS

You will be responsible to provide correct information regarding personal details (passport name, address, contact information). We will not be responsible for costs incurred due to incorrect, incomplete or inaccurate information. You must have a valid passport for international travel. Your passport should be valid for at least six months beyond the date on which you expect to return home. You are responsible for arranging visas or travel permits, if applicable (we will provide instructions on doing so). Medical vaccination certificates may be required for entry in some countries

RESPONSIBLE BEHAVIOUR

Parents and students are required to sign a form indicating that they have read and accepted these Terms & Conditions, as well as our student Code of Conduct (see below). GET reserves the right to terminate a student's participation in the program at any time if the participant's behavior is deemed inappropriate and unacceptable. This will be done at parents' or guardians' expense. Any costs incurred as a result of damages for which students are deemed responsible must be paid for by students and/or parents or legal guardians prior to group's return home.

CODE OF CONDUCT

Students are expected to adhere to the laws of the country, curfew rules, attend activities daily and on time, and treat all members of the program with respect. Use of illegal drugs, alcohol consumption, or use of motorized vehicles is not permitted regardless of program location and laws of the land. Members are also responsible for studying pre-departure information, for bringing all necessary equipment and clothing, and must abide by the authority of our Tour Leaders, chaperones, and/or local agents and guides.

OUR RESPONSIBILITY

We act as an agent for the owners and/or contractors providing the services and means of transportation specified. All tickets and vouchers are issued subject to terms and conditions. We cannot guarantee that accommodations, ground transportation, airline, ferry, rail, cruise ship or similar service will be exactly as outlined in the general catalogue, day-by-day itineraries or other promotional

literature. Extreme care is taken in the contracting of all services; however, we cannot be held responsible for the errors or omissions of the suppliers or services. In the unlikely event that a supplier fails to honour their contract with us, we reserve the right to alter, change or cancel such services as outlined in our literature. When such a change occurs, we will endeavour to substitute comparable services, though we will not be liable for any difference in the quality or enjoyment.

LIMITATION OF LIABILITY

Parents / guardians and students are aware that, during the trip in which you are choosing to participate, you are subjecting yourself to certain risks including, but not limited to: forces of nature, travel in remote areas and wilderness terrain, and transportation by air, train, automobile or other conveyances. You are aware that medical services and facilities may not be readily available throughout the duration of the trip. You are further aware that we act only as agent for the owners, contractors and suppliers providing means of transportation and/or all other related travel services and assume no responsibility howsoever caused for injury, loss, damage or death to person or property in connection with any service resulting directly or indirectly from: natural acts, detention, delays and expenses arising from quarantine, strike, illness, theft, failure of any means of conveyance to arrive or depart as scheduled, civil disturbance, government restriction or regulation, discrepancies of change of transit or hotel services, over which we have no control. You understand that if any trip has to be delayed because of weather, road conditions, flight delays, cancellation of common carriers, illness or other contingencies for which we cannot reasonably make provision, the cost of your delay and/or replacement is not included in the trip fees. All payments must be paid locally.

In consideration of, and in part payment of, the right to participate in the trip, you will fully assume all risk of the above hazards and hereby release and discharge us and our agents from all actions, claims or demands resulting from your willing participation in the trip.

Trip members grant GET express permission to take a photographic record of its trips for promotional and commercial use.

CUSTOMER SERVICE AND CLIENT FEEDBACK

We will provide you with a Tour Questionnaire in your final documents package. We encourage completion of this questionnaire in order to ascertain deficiencies, inaccuracies and positive feedback regarding the program and Tour Leader. Any complaint you have while on tour must be brought to the Tour Leader's attention immediately. If the matter cannot be rectified during your trip, forward your complaint in writing to our office within 30 days of your return. (We will not be responsible for unsettled complaints not received within 30 days of your return.) We may require 60 days from receipt to respond. In the event a mutual agreement cannot be reached, this contract may be interpreted in the court system in accordance with the law. In the event of a legal dispute the prevailing party will be entitled to reimbursement of legal fees.

LICENCING AND REGISTRATION (CANADA)

Adventures Abroad Worldwide Travel Ltd is a registered Travel Agent/Retailer with the province of British Columbia. We must maintain ethics and standards regarding business practices and finances as outlined by Business Practices & Consumer Protection Authority, the province's regulatory body. You can book a GET / Adventures Abroad trip knowing that all monies paid are fully protected. Our registration number is 3438.

LICENSING AND REGISTRATION (USA)

Adventures Abroad Worldwide Travel Ltd is a registered Seller of Travel with the California Department of Justice. Our number is 2023067-40. We are also a registered Out-of-State Seller of Travel with Washington State, Department of Licensing, Business & Professions Division. Our Washington registration number is 602 223 162.

On advancement of deposit to Global Educational Travel / Adventures Abroad Worldwide Travel, you therefore agree to be bound by the above recited Terms and Conditions.